



NETHAWK

Liberating Telephony



COMPANY PROFILE 2020

About Us

The Company

Nethawk Pvt Ltd was established in 2008, We are a customer-oriented company, with a portfolio of diversified products and services. Nethawk is providing High-tech equipment and solutions in different areas.

Nethawk has achieved great success in Telephony and Call Center industry in last 10 years. We with highly qualified staff and professional field workers has satisfied over one hundred repetitive clients with end-to-end solutions. Our project teams carry out same vision and mission of the company throughout the project abroad as well as Pakistan market.

Our vast experience allows us to offer various High-Value Solutions, backed by the technology that Nethawk has developed herself or owns the source code in order to facilitate the customer in future or customize solutions for complex scenarios. We have shown upward trend in all matrices wither, its sales, revenue or customer satisfaction.

MISSION

Our mission is to provide high-quality and cost effective Voice over IP solutions, Software Development, Systems Integration, and Managed services to our customers and our prime contractors.

VISION

Our vision is to become a leader in Voice over IP solutions, Software Development, Systems Integration, and managed services provider in Pakistan (and beyond), while also providing company atmosphere and innovative culture for our employees and promoting their professional development. We envision being the IT and business services provider that our customers think of first when they think of IT companies as preferred partner not just the vendor. We achieve this by adhering to our core values, and going extra mile to satisfy customer needs and expectations.

Our Core Values

RESPECT

Respect governs all of our daily interactions – with each other, with our customers and even with individuals new to our company. We firmly believe respect is key to life and bring individual and group productivity both.

About Us

Innovation & Best Value

Nethawk encourage a corporate climate that is open to new technologies, ideas, and opportunities. We encourage innovation in our employees and reward them for thought-leadership

People - Focus

We are people focus company we are about our employees and customer. No technology works best until we focus people around it. For employees we ensure they remain productive and up to the mark for customer we ensure all resources remain available to them so they can benefit the solution at maximum.

Core Competencies

- » Proven track record of successfully completed projects and long list of satisfied clients.
- » Over 10 years of continuous improvement in our software source code which have completely evolved enough to satiy Pakistan market.
- » Highly trained staff with lowest turnover in industry.
- » High researched and proven solution to our clients that best fit their time, cost and scope.



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Our Clients

- ✓ Abs-Labs Pvt Ltd (keeptruckin)
- ✓ Aftab currency
- ✓ Airblue
- ✓ Al Ghurair Giga Pakistan
- ✓ Attock Petroleum
- ✓ Bahria Town Karachi and Nawabshah
- ✓ C & C contractor of Siemens Pakistan
- ✓ Civil Defence AJK Rescue 1122
- ✓ Dancom Pvt Ltd
- ✓ Econceptions VAS Developer
- ✓ FWO
- ✓ Gallup Pakistan
- ✓ Gerry n Dnata
- ✓ Habib University Karachi
- ✓ Hello Doctor UK reliability
- ✓ Insiyabi Pakistan Pvt Ltd
- ✓ Krown Sports Sialkot and USA
- ✓ Ministry Human Rights 1099
- ✓ Moblink Rozgar
- ✓ Nayatel Pvt Ltd
- ✓ Nishat Linen Pakistan
- ✓ NESCOM Cntech
- ✓ Oxfam Pakistan
- ✓ Pak Brunei Investment Ltd
- ✓ Pakistan Engineering Council
- ✓ Pappasallis Pizza
- ✓ PDMA Balochistan Rescue 1122
- ✓ Pizzahut Pakistan
- ✓ PPAF
- ✓ RWR Pvt Ltd
- ✓ SCO
- ✓ Softech Microsystems
- ✓ Southren Networks Ltd (SunTv)
- ✓ SRB Business Center Islamabad
- ✓ Symbia Pvt Ltd
- ✓ Travel House UK
- ✓ Ufone Virtual PBX
- ✓ Wideband Peshawar LL provider
- ✓ Zong Cmpak

Our Expertise

**IP Telephony
VoIP**

**Call Center
Setup**

**Managed Services
SaaS**

**Video
Conferencing**

**Outsourcing
Services**

**Training &
Capacity Building**

**Public Address
System**

**CRM/ERP, Ticketing
System**

Web Application

**Project
Management**

**Hardware
Procurement**

IT Consultancy



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Strategic Alliances

Our alliances with premier global organizations help us deliver High-quality solutions. Our multidimensional solution for broad problems require us bring many components. We apply our layer our solutions on these hardware platforms to create exceptional high value. We focus on cost-leadership while giving high-value solution with client budget.



Companies we have strategic alliance with



Our Approach



Our Locations

ISLAMABAD

Office #20, 3rd Floor
Al-Anayat Mall, G-11
Markaz

LAHORE

Office #808
City Star Shopping Mall
51_1_B/1 Township

KARACHI

Office G50
Odeon Center
Regal Chowk Saddar



<http://nethawk.com.pk>



051-8487445-8



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